COMMONLY ASKED QUESTIONS & ANSWERS

Q: Do you accept a deposit to hold our spots in the meet?

A: No, we do not accept deposits to hold spots. Registration must be paid in full to secure participation. Registering well in advance of the Entry Deadline is strongly advised.

Q: When is the full refund scratch deadline?

A: The full, 100% refund scratch deadline is the standard entry deadline for the competition you are entering. Deadline dates are listed at USA Competitions, on each individual event page.

Q: Who should I contact if I am having trouble with the USA Competitions online registration process?

A: Email info@usacompetitions.com for any challenges concerning online registration.

Q: How do I change a meet entry *(scratch, substitution, level change, spelling or birth date change)* after it has been processed through the USA Competitions online registration system?

A: Make changes via USA Gymnastics' Meet Reservations. Once Meet Reservations closes, please contact info@usacompetitions.com directly to make changes, or to verify receipt of any roster changes**. *Foreign clubs make changes by contacting** info@usacompetitions.com **directly.**

After an event's injury refund deadline passes (one month prior to the event), roster changes will no longer be processed. Substitutions will no longer be accepted. No further registrations will be processed, and scratches should be reported to the head table on site.

Interested in adding an athlete after the deadline? Contact** info@usacompetitions.com **to inquire if there is availability to add the athlete on event day, at the competition venue.

Q: Must a visiting foreign club have a USA Gymnastics membership number before registering for the competition?

A: A foreign club may register athletes for the competition before applying for USA Gymnastics membership. However, memberships should be applied for well in advance of event weekend, to guarantee that the club (and Meet Director) receive the ***required*** member numbers prior to the competition date. Here is a link to USA Gymnastics' **membership application forms.** Follow instructions on the form for submission to USA Gymnastics. Do not send the form to the Meet Director.

Q: When will our club receive a refund for scratched/injured athletes?

A: Refunds are issued after the injury scratch deadline for a competition passes. This is being done because additional changes to your roster before a deadline may affect the amount of refund to be issued to your club.

Q: If our club has a refund pending, may we apply that amount towards an addition to our meet roster? How is that done?

A: Yes, a credit balance (pending refund) may be applied toward a new entry. This must be done prior to the injury refund deadline for an event by emailing info@usacompetitions.com directly, rather than registering the new athlete via our online registration system. Athletes may also be substituted via Meet Reservations (domestic clubs).

Q: Do you have an idea of the event schedule (what days levels compete)?

A: We cannot predict in advance of the entry deadlines. The schedule and information release dates are listed on each event page on the website.

Coaches may email info@usacompetitions.com with schedule requests/preferences. We make every attempt to honor requests wherever the schedule permits

Q: How does Team competition work? Is it required?

A: Team competition is voluntary and awarded by level every session. To enter the Team competition, you must have a minimum of 3 athletes at the level you wish to enter. Top five teams are awarded.

Q: How do you divide the athletes for awards?

A: On competition day (after scratches), athletes in each session are divided by birth dates into small awards groups within their level. For individual events, 50% + 1 places are awarded. In the All-Around, 100% of the athletes are awarded.

Q: How is the event final schedule & information communicated to clubs?

A: The event weekend finalized information and schedule link will be posted online on each event's webpage. A notice of the posting will be emailed to participating clubs. Athlete rosters will be posted (*excluding birthdates*) once all USA Gym memberships have been verified.

Q: How can we be sure our attending coaches are included on the Check-In list for credentials?

A: For coaches to be included on the meet check-in list, they must be entered into USA Gym Meet Reservations for the event. Coaches without verifiable Pro-member status will be allowed entry via spectator admission and will not have access to the competition floor. ***Please also enter the attending coaches' cell phone numbers and email addresses into Meet Reservations so that we can directly communicate vital and pertinent event procedures. Foreign clubs, please email that information directly to info@usacompetitions.com***

Q: How long after a session ends do the awards ceremonies take place? Do we have to return for team awards?

A: Awards, both individual and team, take place within 15 minutes of the end of each session. There is no need to return to the awards area after the session ceremony is over.

Q: Will rotation sheets be available in advance of the meet and on event weekend?

A: Rotation sheets will be posted online the week prior to the competition at www.rotationsheets.com . Please print a copy of the rotation schedule or take a screenshot with your phone. Rotation sheets will also be posted at each music table for coaches to take a picture of.

Q: How soon should we book our hotel reservations?

A: We encourage you to make your reservations as soon as host hotel information links are posted on the event webpage. Reservation cutoff dates will be listed. However, room blocks often fill before cutoff.