

### Registration FAQ

#### Q: How do I enter and pay for one of USA Competitions' meets?

A: Visit <a href="https://www.registration.usacompetitions.com/login">https://www.registration.usacompetitions.com/login</a>. If you already have an account simply login to your account. If you do not have an account, select **Register** and create a new account. If you forgot your password, select **Forgot Password** to reset it.

# Q: Is a Meet Reservation through USA Gymnastics considered an official meet entry?

A: No. Submitting a Meet Reservation through USA Gymnastics does not reserve your spot in one of our events. In order to secure your club's spot, you need to enter and pay USA Competitions directly. Entries are accepted on a first-come, first-served basis. Note that our larger events typically fill up prior to the listed entry deadlines so we encourage you to register early.

# Q: Can I sync my Meet Reservation through USA Gymnastics with the USA Competitions registration site?

A: Yes! Please follow these steps:

- Submit a Meet Reservation via USA Gymnastics.
- Return to the USA Competitions registration website and login.
- Select a meet from the drop-down menu.
- Under Coaches, select the green Sync with USAG button.
- Verify the meet and Club ID is accurate.
- A list of coaches will pop up. Select the blue **Import Coaches** button.
- Repeat the process underneath Athletes.
- Note that once you Sync a Meet Reservation, our system will replace your old roster with the new sync.
- Note that any changes to the USA Gymnastics Meet Reservation system are NOT automatically applied to your meet entry. For example, if you add an additional athlete via USA Gymnastics Meet Reservation, you still need to return to our registration platform to add and submit payment for that additional athlete.

#### Q: Which payment options are accepted?

A: On our online registration platform, we accept credit cards or ACH payments.

## Q: Are there any service fees associated with online payments?

A: Credit card payments will incur a 3.5% service charge. ACH payments will not incur a service charge.

## Q: Who do I contact if I am having trouble with registering for an event?

A: Contact us at <u>info@USACompetitions.com</u> if you are still having trouble registering for an event.